

GLTB STATISTICS BY MONTH
OCT 2019 to SEP 2020

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	YTD
Patron Activity													
Total (Individuals + Institutions)	611	603	601	590	590	589	590	589	573	567	581	594	
Individuals	611	603	601	590	590	589	590	551	536	530	544	558	
<i>Active</i>	-	-	-	-	-	581	590	543	528	522	532	545	
<i>BARD only</i>	-	-	-	-	-	6	-	6	7	7	10	11	
<i>On Hold</i>	-	-	-	-	-	2	-	2	1	1	2	2	
Institutions	-	-	-	-	-	-	-	38	37	37	37	36	
<i>Active</i>	-	-	-	-	-	-	-	38	37	37	37	36	
<i>BARD only</i>	-	-	-	-	-	-	-	-	-	-	-	-	
<i>On Hold</i>	-	-	-	-	-	-	-	-	-	-	-	-	
New Individuals Added	15	8	6	15	8	4	15	7	4	3	15	6	106
New Institution Added	-	-	-		-	-	-	-	-	-	-	-	-
Reinstated (Reactivated) Patrons	1	-	1		1		1	-	-	-	1	-	5
Transfers	1	-	1	1	-	-	1	2	-	3	2	-	11
<i>IN</i>	1	-	-	-	-	-	-	1	-	2	2	-	6
<i>OUT</i>	-	-	1	1	-	-	1	1	-	1	-	-	5
Suspended	9	14	6	15	5	8	15	6	7	10	13	28	136
<i>Passed Away</i>	2	4	2	3	-	3	3	1	3	4	2	7	34
<i>Cancelled Services</i>	7	10	4	12	5	5	12	5	4	6	11	21	102
Contacts													
Phone Calls	78	47	39	63	36	152	63	203	166	95	119	79	1,140
<i>IN</i>	56	32	30	47	27	110	47	97	64	52	44	48	654
<i>OUT</i>	22	15	9	16	9	42	16	106	102	43	75	31	486
Emails (added July 7, 2020)	-	-	-	-	-	-	-	-	33	25	77	53	188
<i>IN</i>	-	-	-	-	-	-	-	-	2	9	20	24	55
<i>OUT</i>	-	-	-	-	-	-	-	-	31	16	57	29	133
Postal Mail (added July 7, 2020)	-	-	-	-	-	-	-	-	27	47	48	23	145
<i>IN</i>	-	-	-	-	-	-	-	-	12	15	13	9	49
<i>OUT</i>	-	-	-	-	-	-	-	-	15	32	35	14	96
Walk-Ins	1	4	4	4	3		-	-	-	-	-	-	16
Total Patron Contacts	79	51	43	67	39	152	63	203	226	167	244	155	1,489

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BARD Circulation													
# of Active BARD Accounts	68	66	66	65	65	3	6	8	9	12	14	14	
# of Individuals Approved for BARD DL	4	-	1	1	-	3	3	1	-	-	1	2	16
# of Inst approved for BARD DL	-	-	-	-	-	-	-	-	-	-	-	-	-
# of "Demo Only" approved for BARD DL	-	-	-	-	-	-	-	-	-	-	-	-	-
# of New Mobile Devices	19	4	4	10	5	2	-	6	2	1	-	1	54
# of new Mobile Device Users	15	4	4	8	4	2	-	4	2	1	-	1	45
# of readers who:													
DL at least 1 (non music) item in Braille	2	2	1	1	-	-	-	1	-	-	-	-	7
DL at least 1 (non music) item in Audio	38	33	32	40	36	11	1	4	2	4	4	5	210
DL at least 1 music item in Braille	-	-	-	-	-	-	-	1	-	-	-	-	1
DL at least 1 music item in Audio	1	1	-	-	-	-	-	-	-	-	4	-	6
# of Institutions who:													
DL at least 1 (non music) item in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
DL at least 1 (non music) item in Audio	1	1	-	1	2	-	-	-	-	-	-	-	5
DL at least 1 music item in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
DL at least 1 music item in Audio	-	-	-	-	-	-	-	-	-	-	-	-	-
# of reader:													
book (non music) DL in Braille	10	14	3	13	-	-	-	89	-	-	-	-	129
book (non music) DL in Audio	666	541	559	773	552	76	-	28	9	276	30	65	3,575
magazine DL in Braille	-	1	-	-	-	-	-	27	-	-	-	-	28
magazine DL in Audio	17	10	2	6	4	-	-	-	1	-	-	2	42
music DL in Braille	-	-	-	-	-	-	-	31	-	-	-	-	31
music DL in Audio	1	1	-	-	-	-	-	-	-	-	-	-	2
# of Institution:													
book (non music) DL in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
book (non music) DL in Audio	5	8	-	4	6	-	-	-	-	-	-	-	23
magazine DL in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
magazine DL in Audio	-	-	-	-	1	-	-	-	-	-	-	-	1
music DL in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
music DL in Audio	-	-	-	-	-	-	-	-	-	-	-	-	-

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# of staff:													
book (non music) DL in Braille	-	-	-	-	-	3	-	-	-	-	-	-	3
book (non music) DL in Audio	18	23	18	25	30	68	18	3	12	31	5	6	257
magazine DL in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
magazine DL in Audio	-	-	-	-	-	-	-	-	-	-	-	-	-
music DL in Braille	-	-	-	-	-	-	-	-	-	-	-	-	-
music DL in Audio	-	-	-	-	-	-	-	1	-	-	-	1	2
Total BARD Circulation	717	598	582	821	593	147	18	179	22	307	35	74	4,093
Audio, Braille, and Video Circulation													
Total DB and DBC (DOD not included)	3,263	2,602	2,715	3,052	2,390	NA	3,132	10,293	4,708	6,164	5,944	4,674	48,937
BR - BRAILLE	23	11	15	15	30	NA	1	4	3	11	-	-	113
DB- DIGITAL BOOK	3,240	2,591	2,700	3,037	2,360	NA	3,019	10,145	4,631	5,612	5,627	4,451	47,413
DBC - LOCAL DIGITAL BOOK	-	-	-	-	-	NA	113	148	77	552	317	223	1,430
DOD (Added April 2020) DUPLICATION ON DEMAND	-	-	-	-	-	NA	381	1,062	495	647	641	498	3,724
DV - DESCRIPTIVE VIDEO	1	-	-	-	-	NA	-	-	-	-	1	2	4
Total Cartridge Circulation (DOD count not included)	3,264	2,602	2,715	3,052	2,390	NA	3,133	10,297	4,711	6,175	5,945	4,676	48,960
Total Circulation (BARD + Non-BARD)	3,981	3,200	3,297	3,873	2,983	147	3,151	10,476	4,733	6,482	5,980	4,750	53,053