

OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP YTD TREND

Patron Counts by Type by Status														
Individuals	513	-	-	-	-	-	-	-	-	-	-	-	-	
Active	463													
BARD only	48													
On Hold	2													
Organizations/Institutions	46	-	-	-	-	-	-	-	-	-	-	-	-	
Active	43													
BARD only	3													
On Hold	-													
<b>Total</b>	<b>559</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

Patron Activity over the last Month														
New Individuals Added	12													12
New Institutions Added	1													1
Reinstated (Reactivated)	-													-
Transfer	1	-	-	-	-	-	-	-	-	-	-	-	-	1
In	1													1
Out	-													-
Suspended	15	-	-	-	-	-	-	-	-	-	-	-	-	15
Deceased	6													6
Cancelled Services	9													9

Patron Contacts														
Phone Calls	158	-	-	-	-	-	-	-	-	-	-	-	-	158
In	75													75
Out	83													83
Emails	263	-	-	-	-	-	-	-	-	-	-	-	-	263
In	125													125
Out	138													138
Postal Mail	37	-	-	-	-	-	-	-	-	-	-	-	-	37
In	21													21
Out	16													16
Walk-Ins	1													1
<b>Total</b>	<b>459</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>459</b>

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Web Site Traffic														
Visits	163													163
Unique visits	137													137
Page views	248													248
Unique page views	181													181

Local Inventory														
DB cartridges loaded with digital books	8													8
DB Welcome Letter	-													-
DB Biannual Newsletter	-													-
Total	8	-	-	-	-	-	-	-	-	-	-	-	-	8

Outreach														
October 6 Virtual Event with Lieburn	9													9
Inactive Patron Project	7													7
Veterans Affairs Outreach														-
Many Faces of BARD email														-
Braille NHL Schedule Email														-
														-
														-
														-
														-
														-
														-
														-
														-
														-
														-
														-
														-
Total	16	-	-	-	-	-	-	-	-	-	-	-	-	16

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<b>BARD Circulation</b>													
Count of MI1D recorded/produced DBC digital books downloaded from BARD mobile.	5	-	-	-	-	-	-	-	-	-	-	-	5
# of Active BARD Accounts	85												
# of Individuals Approved for BARD DL	2												2
# of Inst approved for BARD DL	2												2
# of "Demo Only" approved for BARD DL	-												-
# of New Mobile Devices	7												7
# of new Mobile Device Users	6												6
<b>Patrons who:</b>													
DL at least 1 (non music) item in Braille	1												1
DL at least 1 (non music) item in Audio	39												39
DL at least 1 music item in Braille	1												1
DL at least 1 music item in Audio	-												-
<b>Institutions who:</b>													
DL at least 1 (non music) item in Braille	-												-
DL at least 1 (non music) item in Audio	2												2
DL at least 1 music item in Braille	-												-
DL at least 1 music item in Audio	-												-
<b>Patron activity:</b>													
book (non music) DL in Braille	14												14
book (non music) DL in Audio	567												567
magazine DL in Braille	-												-
magazine DL in Audio	19												19
music DL in Braille	1												1
music DL in Audio	-												-

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**BARD Circulation (continued)**

Institution activity:														
book (non music) DL in Braille	-													-
book (non music) DL in Audio	10													10
magazine DL in Braille	-													-
magazine DL in Audio	-													-
music DL in Braille	-													-
music DL in Audio	-													-
Staff activity:														
book (non music) DL in Braille	-													-
book (non music) DL in Audio	31													31
magazine DL in Braille	-													-
magazine DL in Audio	-													-
music DL in Braille	-													-
music DL in Audio	-													-
Total	642	-	-	-	-	-	-	-	-	-	-	-	-	642

**Non-BARD Circulation to our patrons by the regional library in Lansing (MI1A)**

DB - Digital books	4,262													4,262
DBC - Locally Recorded Books	68													68
DBE - Marrakesh Treaty Books	-													-
DBF - Marrakesh Treaty Books	-													-
DBG - Marrakesh Treaty Books	-													-
Total	4,330	-	-	-	-	-	-	-	-	-	-	-	-	4,330
Physical Collections														
BR - Braille books by mail	-													-
DV - Described videos by mail	-													-
MB - Board Books in Braille	-													-
Total	4,330	-	-	-	-	-	-	-	-	-	-	-	-	4,330

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Total Circulation (BARD + Non-BARD)															
Total	4972	0	0	0	0	0	0	0	0	0	0	0	0	0	4,972

Duplication on Demand (DOD) - Cartridges with more than one book each circulated by the regional library in Lansing (MI1A)															
Total	428														428

Count of locally produced books downloaded from BARD															
The Last Northwoods Reader	-														-
Laughing Whitefish	-														-
Northwords Reader Vol. 1 Wit & Wisdom	3														3
Copper Empire	2														2
Dandelion Cottage	-														-
The Cinder Pond	-														-
Total	5	-	-	-	-	-	-	-	-	-	-	-	-	-	5