Re-enable Partner Library Cards

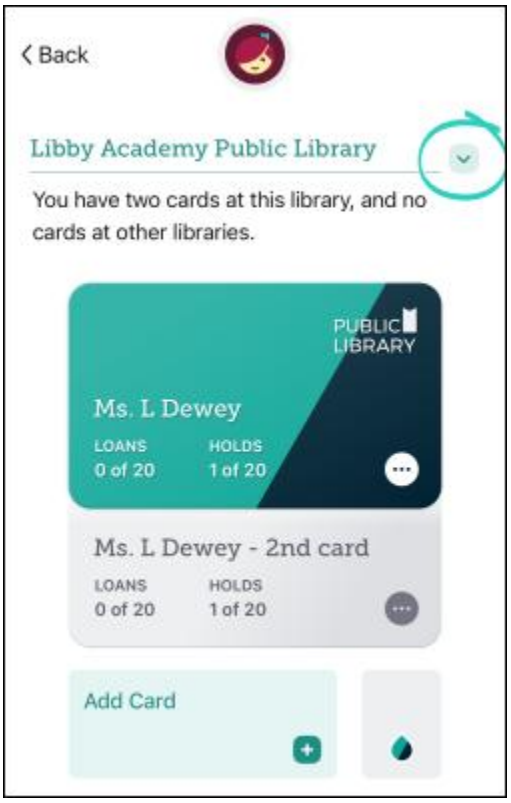
We've resolved a bug that was affecting some users in the partner RLA collections.

If users are still experiencing issues, please follow these steps:

1. Close the Libby app completely in your device.

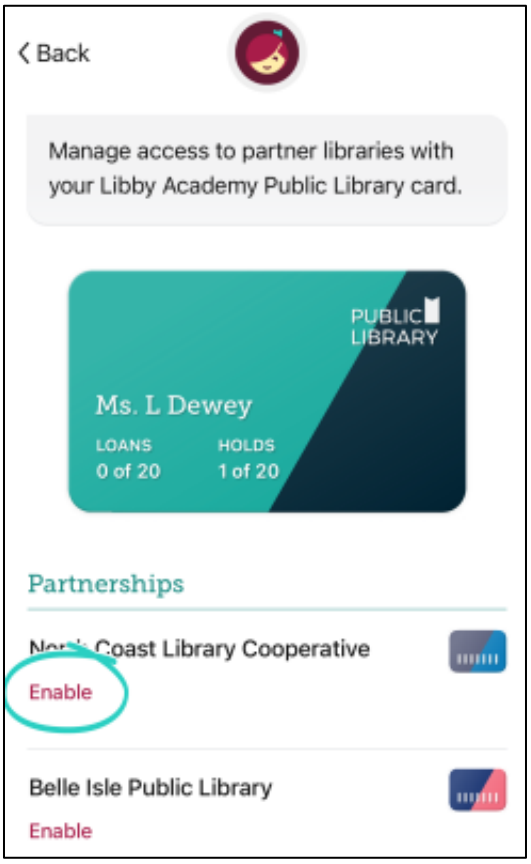
    - Android: Open your recently used apps list, find the Libby app, and swipe to close it.
    - iOS: Close the Libby app by swiping up from the app switcher on your iPhone or iPad.

2. Re-open Libby.
3. Go to *Menu* > *Cards*.
4. If your home library doesn't already appear at the top, use the library drop-down and select it.



5. On the card, tap 
6. Then tap **Partner Libraries**.

7. Tap **Enable** next to each partner library if **Enable** appears.



8. Once you've enabled your partner libraries, your existing loans and holds with those libraries will appear on your **Shelf** 